



OMSAR
e-learning portal

boost yourself

Contact Support

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FOR SUPPORT



CHECK MY CONFIGURATION


If you are facing any technical issues, click on **Check my configuration**. A system checkup will run and a copy of the analysis displayed below will be sent to the support who will contact you accordingly.

Check my configuration

Please test the following elements:


Media

FLV Video player:



If you can visualize the video, it means that you can play flv video (flash video)

MP3 player:



If you can hear the sound, it means that you can play mp3

Support contact

Please provide as many information as possible about your problem: title and URL of the page concerned, specification about whether the problem concerns a training content, an email, a translation, etc. Also, please provide the name of your company or training facility, as well as your login or email address.

Subject:

Is your question about a technical problem?

Please answer the following questions:

FLV Video player



Please select the correct answer:

- Yes, I can play the video
- No, the video doesn't show or I can't play it

MP3 player



Please select the correct answer:

- Yes, I can play the mp3
- No, the mp3 doesn't play

[Send my support request](#)

TELEPHONE SUPPORT

For telephone support, call 01 293 248 and the support people will be on the call to help you.